

## SAFETY

Installation of this window system should be done in accordance with the legislation, codes of practice, or instructions found in, the occupational health and safety laws of the jurisdiction in which the work is to be done. Special attention should be paid to the need for personal protective equipment such as safety glasses conforming to the current CSA standard and protective cut-resistant work gloves. In addition, material safety data sheets should be on hand and understood for any and all chemicals used during the field installation process. The weight of the window system requires a minimum of two people using team lifting techniques during this installation and in general, when handling this window system, sound ergonomic practices should be followed.

## LIABILITIES AND DISCLAIMERS

The information in this document has been provided by AROW Global (Window Manufacturer) at the request of the customer (Bus OEM and/or Bus Operator) for Flush Glass Field Bonding.

This procedure must be followed exactly. Due to the weight of the system and the glass panels and the complexity of the procedure, it is critical that the customer designated installer fully understand and follow these procedures. Failing to follow these field repair procedures creates a higher level of risk than purchasing a full replacement window or a bonded sub-assembly from AROW Global. This risk involves:

- Potential injury to the repairer or installer
- Potential in-service failure
- Potential injury to the public in the event of an in-service failure

AROW Global has developed this procedure solely at the request of the customer. By using this procedure, the customer assumes all risk associated with this procedure.

AROW Global makes absolutely no warranty that this procedure will be effective or safe because it has no control over the conditions or how the customer performs the repair process. Because of this inability to monitor compliance, the customer assumes all risk of liability of any kind relating to the repair and subsequent use of a repaired window installed in a bus and put into service.

AROW Global shall not be liable under any circumstance for any types of injury of any kind resulting from the use of this procedure. AROW Global does not warrant that the repaired window will meet or continue to meet the specifications.

AROW Global shall not be liable for any damages resulting from or related to the glass bonding procedure, including but not limited to indirect, punitive, special or consequential damages or lost profits arising in or related to goods or services provided by AROW Global in relation to this procedure. The customer expressly agrees by using this repair procedure that AROW Global shall have no liability relating to the procedure.

In the event that any third party brings legal action against AROW Global relating in any way to the procedure, the customer shall fully indemnify and hold harmless AROW Global against any and all loss or expense arising out of any liability imposed by law upon AROW Global for damages related to the procedure.